

THE ELMS MEDICAL PRACTICE

January 2024 NEWS

We would like to welcome two new team members to the practice. Catherine and Sharon start with us in January.



GP PATIENT SURVEY



Your views can help improve local GP and health services

Some patients registered at this GP practice will soon be invited to take part in a national survey about their experiences of local NHS services.

Visit www.gp-patient.co.uk to find out more

It covers issues that concern patients, such as access to care and satisfaction with treatment.

If you receive a questionnaire, please help NHS England by filling it in as soon as possible.

It is really important that we hear your views, even if you have received a questionnaire like this before. Your response will help us to improve GP practices and other local NHS services so they better meet your needs.



What the practice did in Decemeber....

One Practice /One Month

Number of appointments available = 3696

Number of Physio appointments = 81

Number of referrals = 217

The number of online consultations (PATCHS) = 85

Number of prescriptions issued = 2228

Number of cervical smears the practice nurses did = 33

Number of blood tests taken = 944

Legend has it that the third Monday in January is the most difficult day of the year. The reality is that if you're finding things tough, then any day might be difficult. The **Samaritans** are there 24/7.

Call 116 123 for free



HAVE YOUR SAY

About how children are invited for their vaccinations

SCW Child Health are seeking views of parents, carers and people working with families to help decide how to send invitations for routine childhood vaccinations.

This survey takes 5 minutes and will help us improve the service we provide to children and families.

YOUR OPINION MATTERS!
Please take a few minutes to fill out our survey



HAVE YOUR SAY

Scan the QR code to take the survey or [click here](#)

For more information on childhood vaccinations and the diseases they protect against please visit vaccineknowledge.ox.ac.uk

Patient Feedback Corner

As a new patient to the practice, I was really impressed by the quick and efficient service and being seen on the day.

Always responsive and helpful.

Staff help and listen. Appropriate use of technology to get the right help.

Top quality treatment every time.

The doctors and staff are totally professional and caring. I have recommended this practice to family and friends.

NHS App

The NHS App allows you to access a range of NHS services. You can download the NHS App on your phone or tablet. You can access the app using this QR code.



CERVICAL CANCER AWARENESS WEEK 22nd-28th January 2024

Cervical Cancer affects women under the age of 45. Almost all cervical cancers are linked to infections with certain types of HPV. If you are 25 years and under and you have missed your HPV vaccine at school at the ages of 12-13 then you may be eligible for the HPV vaccine at the surgery.

Anyone with a cervix can get cervical cancer. When the practice invites you to book your cervical smear with the practice nurse then please don't ignore... book at once! If you have any worries about it our practice nurses are happy to have a chat to ease your mind over the process.